



# MANAGED PLATFORM

Let your team focus on innovation while we manage the platform.

Your organization should be focused on growth, not infrastructure. 3Cloud's Managed Platform Services provide comprehensive, proactive support for your Azure environment—reducing disruptions, optimizing spend and enabling seamless scalability.

We are 100% focused on Azure and have built an AI Enabled Event Driven Platform that drives automation and quick issue response and resolution. Our Managed Platform offering is a premium service designed to empower your IT organization to focus on what matters: your business.

## What You Get with Managed Platform



**Enterprise-Wide Monitoring & Management.** Full AI enabled coverage across compute, network, storage, identity and platform services with automation, proactive resolution and configuration management built on ITSM processes.



**Infrastructure Maintenance.** Includes patching, backup, Defender AV and security score optimization to ensure performance, resilience and compliance.



**Resource Provisioning & Configuration.** Server builds, network changes and infrastructure scaling handled by Azure-certified experts.



**Dedicated Account Team.** Strategic and technical advisory through regular cadence meetings focused on performance, planning and continuous improvement.



**FinOps & Reporting.** Weekly cadences with spend recommendations, KPI tracking, SLA adherence and customized reporting to drive financial accountability and operational transparency.



**Streamline Operations.** Pinpoint monitoring and expert action, both reactive and proactive that is AI enabled to keep your environment stable and secure.



**Enable Growth.** Governance and service delivery backed by best practices and bespoke reporting help you scale with confidence.



**Evolve Seamlessly.** Strategic account management ensures continuous improvement, cost optimization and alignment with business goals.

# The 3Cloud Managed Platform Promise

We deliver long-term satisfaction with Azure through exceptional service and proactive management.

- 24x7x365 Azure Operations Center that is AI enabled with an Event Driven platform and SLA-backed response and resolution
- Customized alerting and evolving workbooks with automation to reduce noise and surface incidents early
- Proactive patching, backup, Defender management and configuration oversight
- Advanced reporting with monthly and ad-hoc insights into performance and spend
- Expert technical staff focused exclusively on Azure

Whether you need a partner to fully manage your Azure platform or supplement your internal team, 3Cloud's Managed Platform Services help you stay focused on business growth and innovation.



## Your next Azure engagement may be eligible for Microsoft funding

### Accelerate Your Azure Journey with 3Cloud

3Cloud is the premier pure-play Azure partner in the ecosystem with unparalleled expertise in all things Azure. We specialize in delivering top-tier Azure infrastructure, cutting-edge AI, robust data & analytics and ground-breaking app development. Leveraging our extensive experience, advanced tools and customized accelerators,



\*Microsoft Partner Top Honors since 2017. Visit [3cloudsolutions.com](https://3cloudsolutions.com) for a full list of awards.